

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
DECEMBER 2023**

Madison County Road Department

Reporting Dates 12/01/23 through 12/22/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
40758	12/01/23	12/05/23	12/02/23	Limb Pickup	Brown, Shirley	Deerfield Club Dr	District 1	Medium Priority
A	13:30:00	07:17:00		Closed	Upshaw, Donis	Deerfield Club Dr		
	Dur (hrs/days)	96	4	Needs limb pickup (large piles)				
40759	12/01/23	12/05/23	12/02/23	Limb Pickup	Brown, Shirley	Twelve Oaks Rd	District 4	Medium Priority
A	14:17:00	07:18:00		Closed	Wilson, Rosie	Twelve Oaks Rd		
	Dur (hrs/days)	96	4	LLimb pickup				
40760	12/01/23	12/18/23	12/02/23	Pot Holes	Brown, Shirley	Yandell Rd	District 5	Medium Priority
A	14:19:00	07:35:00		Closed	Same, Caller	Yandell Rd		
	Dur (hrs/days)	408	17	potholes on Yandell Rd near Wildwood subdivision.				
40761	12/04/23	12/05/23	12/05/23	Trash Related	Brown, Shirley	Livingston Vernon Rd	District 4	Medium Priority
A	08:08:00	14:51:00		Closed	Unknown	Livingston Vernon Rd		
	Dur (hrs/days)	24	1	Tires need picking up on the side of this road going towards Hwy 49				
40762	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Eagle Cove		Medium Priority
A	08:10:00	14:49:00		Closed	Susan	Eagle Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
40763	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	10:04:00	15:51:00		Closed	Garner	Hackberry Ln		
	Dur (hrs/days)	24	1	Limbs and bags need picking up				
40764	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	10:48:00	15:51:00		Closed	Elaine	Brierfield Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
40765	12/04/23	12/18/23	12/05/23	Pot Holes	Brown, Shirley	John Day Rd	District 5	Medium Priority
A	10:49:00	07:36:00		Closed	Unknown	John Day Rd		
	Dur (hrs/days)	336	14	Pot holes on John Day Rd, and Pat Lockett Rd				
40766	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	13:01:00	15:52:00		Closed	Woody	Lakeshore Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
40768	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	15:24:00	14:50:00		Closed	Gordon, Scott	Caroline Blvd		
	Dur (hrs/days)	24	1	Limbs pick up				

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40769	12/04/23	12/05/23	12/05/23	Limb Pickup	Brown, Shirley	Lakeshire Cv	District 4	Medium Priority
A	15:57:00	14:48:00		Closed	City of Gluckstadt	Lakeshire Cove		
	Dur (hrs/days)	24	1	Limb pickup				
40771	12/05/23	12/05/23	12/06/23	Limb Pickup	Brown, Shirley	Buckhead Dr	District 2	Medium Priority
A	14:34:00	14:49:00		Closed	Jim	Buckhead Dr		
	Dur (hrs/days)	0	0	Limbs pick up				
40772	12/05/23	12/08/23	12/06/23	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	14:36:00	10:57:00		Closed	Alexander, Howard	Wildwood Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
40774	12/06/23	12/08/23	12/07/23	Limb Pickup	Brown, Shirley	Burne Run	District 4	Medium Priority
A	07:06:00	10:59:00		Closed	Smith, Frank	Burne Run		
	Dur (hrs/days)	48	2	Limbs pick up				
40776	12/06/23	12/08/23	12/07/23	Limb Pickup	Brown, Shirley	Woodbine Ct	District 1	Medium Priority
A	08:59:00	10:58:00		Closed	Strickland, Bridgett	Woodbine Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
40778	12/06/23	12/08/23	12/07/23	Limb Pickup	Brown, Shirley	Normandy Cir	District 2	Medium Priority
A	09:03:00	10:58:00		Closed	Hobbs, Becky	Normandy Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
40779	12/06/23	12/06/23	12/07/23	Limb Pickup	Brown, Shirley	Bremen Way	District 3	Medium Priority
A	13:05:00	14:26:00		Closed	Caller	Bremen Way		
	Dur (hrs/days)	0	0	Limb pickup				
40780	12/06/23	12/08/23	12/07/23	Limb Pickup	Brown, Shirley	August Bend	District 2	Medium Priority
A	13:15:00	10:58:00		Closed	Caller	August Bend		
	Dur (hrs/days)	48	2	Limb pickup				
40781	12/06/23	12/08/23	12/07/23	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	14:29:00	15:00:00		Closed	Aitken, Kelvin	Johnstone Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
40783	12/07/23	12/08/23	12/08/23	Limb Pickup	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	09:17:00	15:01:00		Closed	Bethley, Leroy	Bear Creek Cir		
	Dur (hrs/days)	24	1	Limbs pick up				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40784 A	12/07/23 09:20:00	12/22/23 09:29:00	12/08/23 15	Gravel Closed Need gravel on driveway	Brown, Shirley Beamon	John Day Rd John Day Rd	District 5	Medium Priority
40785 A	12/07/23 10:56:00	12/08/23 15:00:00	12/08/23 1	Trash Related Closed Need old furniture pic up	Brown, Shirley Unknown	Virginia Ave Virginia Ave	District 4	Medium Priority
40787 A	12/07/23 13:30:00	12/18/23 07:15:00	12/08/23 11	Culvert Installation Closed Need culvert installed on property, across from 1228 Stokes West across from the creek first gate on the left	Brown, Shirley Grafton, Dan	Stokes Rd Stokes Rd	District 3	Medium Priority
40788 A	12/07/23 13:36:00	12/13/23 06:55:00	12/08/23 6	Road Shoulder Closed Bad drop off on both sides of the road	Brown, Shirley Unknown	Shady Grove Rd Shady Grove Rd	District 4	Medium Priority
40789 A	12/08/23 10:25:00	12/12/23 07:17:00	12/09/23 4	Limb Pickup Closed Limb pickup	Brown, Shirley Nelson, Susan	Camden Ct Camden Ct	District 4	Medium Priority
40790 A	12/08/23 11:44:00	12/12/23 07:15:00	12/09/23 4	Trash Related Closed Carpet pickup	Brown, Shirley Toby	Memory Ln Memory Ln	District 3	Medium Priority
40791 A	12/08/23 12:29:00	12/12/23 07:16:00	12/09/23 4	Limb Pickup Closed Limb pickup	Brown, Shirley Ashley	Northwind Dr Northwind Dr		Medium Priority
40792 A	12/08/23 15:12:00	12/12/23 07:16:00	12/09/23 4	Limb Pickup Closed Limb pickup	Brown, Shirley Jones	Smith Carr Rd Smith Carr Rd	District 4	Medium Priority
40793 A	12/11/23 07:59:00	12/12/23 07:15:00	12/12/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Rosell, Nadeen	Mary Leigh Way Mary Leigh Way		Medium Priority
40794 A	12/11/23 08:00:00	12/12/23 07:16:00	12/12/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley John	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority

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Grade	Date/Time	Date/Time	Date					
40795	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Pine St	District 4	Medium Priority
A	08:03:00	15:31:00		Closed	Unknown	Pine St		
	Dur (hrs/days)	24	1	Limbs and door pick up				
40796	12/11/23	12/14/23	12/12/23	Trash Related	Brown, Shirley	Norris St	District 4	Medium Priority
A	08:07:00	15:39:00		Closed	Val	Norris St		
	Dur (hrs/days)	72	3	Need old table pick up				
40797	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Camden Ln	District 4	Medium Priority
A	08:36:00	07:14:00		Closed	Jordan, Leslie	Camden Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
40798	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	09:13:00	15:32:00		Closed	Garner	Hackberry Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
40799	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Hickory St	District 4	Medium Priority
A	10:31:00	15:31:00		Closed	Winters, Jim	Hickory St		
	Dur (hrs/days)	24	1	Limbs pick up				
40800	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 2	Medium Priority
A	10:38:00	15:33:00		Closed	Robinson, James	Cherry Hill Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
40801	12/11/23	12/12/23	12/12/23	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	13:42:00	15:32:00		Closed	Napper, Louis	Beaver Bend		
	Dur (hrs/days)	24	1	Limbs pick up				
40804	12/12/23	12/14/23	12/13/23	Limb Pickup	Brown, Shirley	Adams Ln	District 5	Medium Priority
A	08:27:00	15:39:00		Closed	Jackson, Robert	Adams Ln		
	Dur (hrs/days)	48	2	Limbs pick up				
40805	12/12/23	12/13/23	12/13/23	Trash Related	Brown, Shirley	Mason Way	District 3	Medium Priority
A	09:12:00	15:32:00		Closed	Jenna	Mason Way		
	Dur (hrs/days)	24	1	Need old wooden fence boards pick up				
40806	12/12/23	12/14/23	12/13/23	Limb Pickup	Brown, Shirley	Eagle Cove		Medium Priority
A	09:13:00	15:38:00		Closed	Susan	Eagle Cv		
	Dur (hrs/days)	48	2	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
40807	12/12/23	12/13/23	12/13/23	Limb Pickup	Brown, Shirley	Ashbrooke Trail	District 2	Medium Priority
A	09:41:00	15:33:00		Closed	Haight, Mike	Ashbrooke Trl		
	Dur (hrs/days)	24	1	Limbs pick up				
40808	12/12/23	12/13/23	12/13/23	Trash Related	Brown, Shirley	Sweetbriar Drive		
A	11:48:00	10:22:00		Closed	LaRoyale	Sweetbriar Dr		
	Dur (hrs/days)	24	1	Need couch pick up				
40809	12/12/23	12/13/23	12/13/23	Trash Related	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	12:07:00	15:35:00		Closed	Anderson, Hosea	Pisgah Bottom Rd		
	Dur (hrs/days)	24	1	Down pass this address, there's a couch that was left on the side of the road				
40810	12/12/23	12/13/23	12/13/23	Limb Pickup	Brown, Shirley	Muscadine Path	District 3	Medium Priority
A	14:50:00	15:36:00		Closed	Coate, Mike	Muscadine Path		
	Dur (hrs/days)	24	1	Limbs pick up				
40812	12/12/23	12/13/23	12/13/23	Trash Related	Brown, Shirley	Oil Mill Quarters Rd	District 5	Medium Priority
A	15:09:00	15:35:00		Closed	Joann	Oil Mill Quarters		
	Dur (hrs/days)	24	1	Trash related				
40813	12/12/23	12/18/23	12/13/23	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	15:49:00	15:46:00		Closed	Bowman	Quail Hollow		
	Dur (hrs/days)	144	6	Limb pickup				
40814	12/13/23	12/14/23	12/14/23	Trash Related	Brown, Shirley	Royal Oak Rd	District 5	Medium Priority
A	07:00:00	15:37:00		Closed	Unknown	Royal Oak Rd		
	Dur (hrs/days)	24	1	Need old tub pick up				
40815	12/13/23	12/14/23	12/14/23	Trash Related	Brown, Shirley	Hartfield Dr	District 2	Medium Priority
A	14:05:00	15:38:00		Closed	Baker, Abbey	Hartfield Dr		
	Dur (hrs/days)	24	1	Need old bed wood pick up				
40816	12/13/23	12/18/23	12/14/23	Limb Pickup	Brown, Shirley	Sagefield Sq	District 4	Medium Priority
A	14:07:00	14:55:00		Closed	Miller, David	Sagefield Sq		
	Dur (hrs/days)	120	5	Limbs pick up				
40817	12/13/23	12/14/23	12/14/23	Pot Holes	Brown, Shirley	Yandell Rd	District 5	Medium Priority
A	15:12:00	15:36:00		Closed	Caller	Yandell Rd		
	Dur (hrs/days)	24	1	pothole in front of Kemper Creek				

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Grade	Date/Time	Date/Time	Date					
40820	12/14/23	12/14/23	12/15/23	Limb Pickup	Brown, Shirley	Brisco St		Medium Priority
A	09:57:00	15:37:00		Closed	Ruger, Tracy	Brisco St		
	Dur (hrs/days)	0	0	Limbs pick up				
40821	12/14/23	12/15/23	12/15/23	Trash Related	Brown, Shirley	Kaden Ln		Medium Priority
A	10:01:00	14:57:00		Closed	Montrell	Kaden Ln		
	Dur (hrs/days)	24	1	Need mattress, box sprang, headboard, and TV pick up				
40824	12/14/23	12/15/23	12/15/23	Trash Related	Brown, Shirley	Madison St	District 1	Medium Priority
A	13:16:00	14:35:00		Closed	Mitchell, Mary	Madison St		
	Dur (hrs/days)	24	1	Need stove, refrigerator, washer, and table pick up				
40825	12/15/23	12/18/23	12/16/23	Limb Pickup	Brown, Shirley	Dover Ln	District 2	Medium Priority
A	11:11:00	14:56:00		Closed	Cate	Dover Ln		
	Dur (hrs/days)	72	3	Limbs pick up				
40826	12/15/23	12/18/23	12/16/23	Limb Pickup	Brown, Shirley	Kings Ct	District 3	Medium Priority
A	11:12:00	14:57:00		Closed	Tate, Ray	Kings Ct		
	Dur (hrs/days)	72	3	Limbs pick up				
40827	12/15/23	12/18/23	12/16/23	Limb Pickup	Brown, Shirley	Haley Creek Dr	District 1	Medium Priority
A	15:52:00	15:45:00		Closed	Barnes	Haley Creek Drive		
	Dur (hrs/days)	72	3	limb pickup across from her house				
40828	12/18/23	12/19/23	12/19/23	Limb Pickup	Brown, Shirley	Sunset Cir	District 1	Medium Priority
A	08:43:00	15:57:00		Closed	Tracy	Sunset Cir		
	Dur (hrs/days)	24	1	Limbs pick up				
40829	12/18/23	12/19/23	12/19/23	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	10:18:00	15:57:00		Closed	Mains, Carol	Beaver Bend		
	Dur (hrs/days)	24	1	limbs pick up at this address, but on the side				
40830	12/18/23	12/20/23	12/19/23	Trash Related	Brown, Shirley	Cane Creek Rd	District 4	Medium Priority
A	13:35:00	15:55:00		Closed	Jones, Antonio	Cane Creek Rd		
	Dur (hrs/days)	48	2	Need two couches pick up				
40831	12/18/23	12/19/23	12/19/23	Limb Pickup	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	14:25:00	14:18:00		Closed	Caller	Lakeshoore Dr		
	Dur (hrs/days)	24	1	Limb pickup				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
40832	12/19/23	12/19/23	12/20/23	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	06:51:00	15:58:00		Closed	Owens, Maggie	Pisgah Bottom Rd		
	Dur (hrs/days)	0	0	Limbs pick up				
40833	12/19/23	12/19/23	12/20/23	Limb Pickup	Brown, Shirley	Gunter Rd	District 5	Medium Priority
A	10:22:00	15:58:00		Closed	Etheridge, Andy	Gunter Rd		
	Dur (hrs/days)	0	0	Limbs pick up				
40834	12/19/23	12/20/23	12/20/23	Limb Pickup	Brown, Shirley	Lakeshire Cr	District 4	Medium Priority
A	12:13:00	07:02:00		Closed	City of Gluckstadt	Lakeshire Circle		
	Dur (hrs/days)	24	1	Good Morning Helen,				
40835	12/19/23	12/20/23	12/20/23	Limb Pickup	Brown, Shirley	Pine St	District 4	Medium Priority
A	14:50:00	15:54:00		Closed	Smith, Dorothy	Pine St		
	Dur (hrs/days)	24	1	Limbs pick up				
40836	12/19/23	12/20/23	12/20/23	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	14:51:00	15:55:00		Closed	Carolyn	Oak Trail		
	Dur (hrs/days)	24	1	Limbs pick up				
40839	12/20/23	12/22/23	12/21/23	Limb Pickup	Brown, Shirley	Normandy Cir	District 2	Medium Priority
A	13:25:00	09:30:00		Closed	Hobbs, Becky	Normandy Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
40841	12/20/23	12/22/23	12/21/23	Trash Related	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	14:23:00	09:31:00		Closed	Warren, Kathy	Lakeshore Dr		
	Dur (hrs/days)	48	2	Need bags of leaves pick up, and also neighbors have limbs out				
40843	12/20/23	12/22/23	12/21/23	Trash Related	Brown, Shirley	Prescott Ridge	District 4	Medium Priority
A	15:44:00	09:29:00		Closed	Sumrall, Reid	Prescott Ridge		
	Dur (hrs/days)	48	2	Need two large bags of leaves pick up				
40844	12/20/23	12/22/23	12/21/23	Limb Pickup	Brown, Shirley	Oil Mill Quarters Rd	District 5	Medium Priority
A	15:55:00	09:28:00		Closed	caller	Oil Mill Quarters Rd		
	Dur (hrs/days)	48	2	Limb pickup				

69 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		69							